

Members must abide by the following rules. Country Boarding for Cats and Dogs retain the right to refuse entry for breaches. Members use the park and its facilities at their own risk and that of their dogs. Owners are responsible for their own dogs at all times. Country Boarding for Cats and Dogs cannot be held liable for any loss, injury, sickness, disease or any other ailments to their dog that may result from using the facilities at the time or in the future.

### **General Rules**

Only current members will have access to the park

Staff may request to see your membership card at any time

Evidence of current vaccinations of dogs must be shown before entry

Dogs must have an identification tag on its collar

Owners are responsible for collecting their own dog's poo and placing it in the waste bins

For your own safety, do not attempt to restrain other owners' dogs

Please report any breach in the external fencing or gates immediately

Any hazard within the park should be reported immediately

Please respect our neighbours' privacy and keep noise to a minimum near the kennels

Do not walk near the boundaries as there may be animal burrows which could be hazardous

Do not leave any litter in the park

First Aid facilities may be found in the office

A tap and bowls are near the entrance gate. Dogs should be kept on lead near the bowls

**Important** - Please close all gates behind you in the park (and kennels)

### **Group walks**

You must comply with any requests given by the group leader – see overleaf

All walks must begin with all dogs on lead

Dogs must only be let off lead after the suggestion of the leader

If trouble occurs between dogs, the leader may request one or more dogs are put back on lead

If your dog causes injury to any other dog you, will be made responsible for any costs which arise.

All dogs must be on lead before any gate is opened which exits the park

If you arrive late, stay outside the park until instructed to enter by a staff member. Keep your dog on lead until you have joined the group and advised by the group leader

Please have an Advantage card or the correct fee in cash ready for collection by the leader

Children under 8 years must be accompanied by a responsible adult. This adult cannot also be responsible for dogs. The park is not suitable for children under 3 years

### **Exclusive use**

You must sign both in and out at the office within the times of the booking

All dogs must be kept on lead until the gate into the park is closed behind you and put on lead before the gate is opened to exit

Please do not overrun as other members or kennel staff may be kept waiting

If you require assistance while using the park, please call 01462 742658

### **Exclusive use with accompanying Friends**

Accompanying friends may accompany a member on their first visit, but they must also be signed in and out by the member. (They will need to become members on the next subsequent visit.)

The member who makes the booking will be responsible for the management of the session while using the park and also undertakes to pay for the session in total. **Please note, there is a double charge when more than one member is present.** The maximum number of members is 4 with a maximum of 9 dogs.

## Dog Park Membership Agreement

We aim to provide a secure and safe environment for dogs to be exercised by their owners.

**Remember – the rules of the dog park make it clear that owners are to be responsible for the behaviour of their own dogs at all times. Compensation claims for injuries to dogs cannot be made against the company.**

### Supervised Group Walks

While on group walks, a member of staff will act as the group leader. They will carry with them a whistle and a yellow card.

If the group leader experiences behaviour which she believes may lead to trouble between certain dogs, she will blow the whistle and hold up the yellow card.

Please take note of any instructions or advice she gives. The yellow card is a warning that the behaviour of the dog or dogs is unwanted and must be controlled. The incident will also be recorded.

If an owner successfully reacts to their dog's unwanted behaviour before the whistle is blown then a yellow card warning will not be issued.

If you personally receive a second warning on the day or future visit, this will amount to a red card. You will be required to keep your dog on a lead at all times during a group walk.

You can of course continue to use the dog park on a private hire basis or request behaviour training with our trainer to work with you to rectify the problems.

In the event of a dog fight of any kind, this will constitute a red card warning for both owners and both dogs must be kept on lead until assessed by the trainer for which a charge may be made.

### Unsupervised Group Walks

Dogs and their owners which have been assessed as being compatible with other users may be allowed to join unsupervised group walks where a member of staff is not present.

Owners are responsible for the good behaviour of their own dogs at all times. Unacceptable behaviour should be reported to the company otherwise we will be unaware of problem issues.

I have read and agree to abide by the Dog Park rules overleaf and the statements above.

Signed Member(s):

Printed:

Date:

Dog(s) name

Breed

Vaccination date

Incidents